

Office of the County Clerk in Fort Bend County Texas Averages a 63 Percent Reduction in Wasted Staff Time by Implementing FileTrail's RFID Solution

FileTrail's industry leading automated file tracking system saves the Office of the County Clerk in Fort Bend money by reducing the amount of time employees spend searching for files and greatly improves workflow efficiency.

San Jose, CA – August 25, 2011 - FileTrail Inc. – <http://www.filetrail.com> – the leading provider of physical records management solutions, today announced after an extensive search, the Office of the County Clerk in Fort Bend County Texas has selected the software company's [RFID solution](#) to track case files - solving the problem of misplaced files. FileTrail's RFID solution tracks the office of the county clerk's case files more efficiently and greatly reduces the amount of time employees spend searching for files. Many of the FileTrail RFID solution's features provided immediate benefits to the employees, especially the portable [SmartMobile](#) handheld tracker and desktop SmartPads. The SmartMobile feature alone has averaged a 63 percent reduction in time staff spend searching for files since its implementation.

“FileTrail's mobile tracker, and also the ability to use desktop trackers to process large groups of files at one time, are two notable features which have helped us the most to make file tracking simpler,” said Diane Shepard, First Assistant at the Office of the County Clerk in Fort Bend County Texas. The RFID SmartMobile is a portable handheld device that reads both RFID and bar codes. It is a light-weight device that quickly and effortlessly finds missing files. Similar to using a metal detector, the SmartMobile allows employees to hunt for files, identifying them from six to eight feet away. The [Geiger Counter tool](#) helps employees to zero-in on the specific location of the file by beeping faster as you get closer. The SmartMobile virtually eliminates the problem of misplaced files within seconds.

The [RFID SmartPads](#) are placed on the desks of the court employees who check-in and check-out files. The SmartPads also can be setup as self-serve check-out stations. Automating the check-in and check-out process saves employees time and allows them to quickly know which employee was the last to check-out a specific file. Streamlining and simplifying the process raises compliance.

Prior to adopting FileTrail, the manual processes the clerk staff used for tracking and retrieving case files proved to be very inefficient. Employees spent a large amount of their time hunting for a single file, costing the county considerable money. As the volume of files grew, it became more difficult for file room employees to locate a specific file and an obvious need for an automated tracking system developed.

“The ability to locate files quickly while increasing the speed in which we check files in and out, have been the biggest benefits we've experienced using FileTrail RFID. As an added benefit, the FileTrail software also was very easy for the staff to learn to use,” concluded Shepard.

About FileTrail

Founded in 2000, Silicon Valley-based FileTrail is the leading provider of records management software and RFID tracking technology. The company has worked with more than 400 organizations across the public and commercial markets to deliver file management and tracking solutions which reduce cost, ensure compliance, and streamline business processes. FileTrail's solutions feature a flexible deployment and hosting model and are available to customers worldwide through the company's deep community of resellers and service partners. Visit <http://www.filetrail.com> to learn more.

About Fort Bend County

Fort Bend County is a county located along the Gulf Coast region in the U.S. state of Texas within the Houston–Sugar Land–Baytown metropolitan area. In 2000 its population was 354,452; in 2008, the U.S. Census Bureau estimated its population to have reached 532,141, a 50% growth rate in eight years from the last U.S. Census.

Media Contact:

Jen Beltran

FileTrail, Inc.

jbeltran@filetrail.com

408-289-1300 x301